

Contact

aremusamiat@gmail.com

www.linkedin.com/in/samiat-aremu
(LinkedIn)

Top Skills

Customer Experience Management
Communication
Documentation

Certifications

Jobberman Soft-Skills Training
Product Led Growth Micro-
Certification
The Fundamentals Of Digital
Marketing
Excel Essential Training(Office 365)
Introduction to Software Product
Management

Samiat Aremu

Product Manager @ Capsa Technology Inc | Building Scalable
Products | Simplifying Financing Through Innovative Products
Lagos State, Nigeria

Summary

As a seasoned product manager with a strong background in customer service, user research, and UI/UX design, I am passionate about creating exceptional products that meet user needs and drive business growth. With a proven track record of developing innovative solutions, I excel in identifying opportunities for improvement, conducting user research, and collaborating with cross-functional teams to deliver exceptional user experiences. Let's connect If you're looking for a strategic thinker and hands-on leader to help take your product to the next level.

Experience

Capsa Technology Inc
Product Manager
June 2023 - Present (11 months)
Lagos State, Nigeria

Doctall

3 years 1 month

Product Manager
October 2021 - June 2023 (1 year 9 months)
Lagos, Nigeria

- Responsible for developing and implementing product strategies consistent with the company vision
- Demonstrated software functionality to potential and existing clients, and increased the client base by 20% through negotiation and expectation management
- Analyze feedback from users, stakeholders, and other teams to shape requirements, features, and products
- Develop product documentation strategies to communicate key components of upcoming features and products to the team

Digital Platform Associate

August 2020 - October 2021 (1 year 3 months)

Lagos, Nigeria

Administrative Assistant

June 2020 - October 2021 (1 year 5 months)

Nigeria

Afriglobal Medicare

2 years 3 months

Center Manager

September 2019 - May 2020 (9 months)

Victoria Island

- Ensures the smooth running of day to day center operations.
- Provide daily financial analysis on income and expenses center.
- Coordinates and motivates team members towards efficiency and diligence.
- Provides timely reports on center activities to head office.
- Receives reports and resolves issues from all departmental leads on matter arising and developments.

Guest Relations Officer

March 2018 - September 2019 (1 year 7 months)

Ikeja

- Consulting with clients to evaluate their needs, determine best service, and suggest additional services that may be of interest
- Maintains up to date knowledge of services, procedures and regulations to ensure accurate and effective service.
- Receive clients' request and direct them to their correct destination.
- Coordinate the company's' social media presence.
- Prepare correspondence and documents for departmental meetings
- Receive telephone calls and attend to clients inquires and resolve complaints.
- Send client results via email

Education

University of Ilorin

Bachelor's degree, Chemistry · (2012 - 2016)