

## FIELD SERVICE REPORT



TriStar Engineers & Services  
ISO Certified 9001-2015

## TriStar Engineers &amp; Services

D-514, Kalindi Vihar, Agra M#9045254014, 4016, 4012, 9557528916  
Email- support@tristarengineer.com, tsesagra@gmail.com

CRM ID: BOB-AGR1287

Call	Date	Time
Received On	2025-12-07	
Attended On	2025-12-08	
Cognised On	2025-12-08	

Customer Name & Address: <b>Bank of Baroda Etawah Main Branch Etawah</b>	Contact Person	Branch Manager
	Contact Number	8477000302
	Email ID	etawah@bankofbaroda.com
	Website	

Nature of Complaints: Break Down, IM

Serial Number: undefined	Model: 5KVA	Capic: 5KVA
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Product: UPS, Battery

Configuration: Single

Battery Details: Type: SMF VRLA, AH: 12V 100AH, No of Batteries: 16, Make: Amaron Quanta, Batch No: 2023, No of Strings: 1

Type of Faults	Static Switch, Control Supply
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Complaint Details	
Diagnosis / Observation:	UPS Faulty
Collective Action / Remarks	Ups Repaired

I/P Volts				DC Output		Battery			
Important Parameters	RN	YN	BN	VOLT	AMP	VOLT	AMP		
	243			235		216			
O/P Volts				O/P AMPS			I/P Earth Volt		
Important Parameters	RN	YN	BN	R	Y	B	PE	NE	
	232								

Components Replaced if any		
S. No.	Description	Quantity
1		
2		
3		
4		
5		
6		

Components Need to Replace		
S. No.	Description	Quantity
1		
2		
3		
4		
5		
6		
7		

Technical Suggestion if any :- Ups Repaired and Working Ok With Backup Mode

Customer Comments if any	
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Reported Complaints have been Rectified, Servicing Done to Our Satisfaction. We agree to pay your Charges for the same if applicable

Customer Sign & Seal  Contact Name: Bank of Baroda Designation: Branch Manager Contact Number:	Equipment is OK	NO	Connected Load:-  Engineer Name: Satyaprakash Engineer Contact: 9045254012  <b>SATYAPRAKASH</b>
	Equipment is Not OK	NO	
	Call Carried Over	NO	
	Call Chargeable	NO	

Customer Care Number : 9045254014

Email : support@tristarengineer.com

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